

## How to order for international shipping

### ◆ Quotation request and Purchase order

\*Please inquire about price and inventory before order from the contact form on our website or by e-mail. We also welcome a request for quotation for custom synthesis and bulk quantity.

URL : <https://www.watanabechem.co.jp/en/>

E-mail address : [itnsales@watanabechem.co.jp](mailto:itnsales@watanabechem.co.jp)

\*Please indicate the following information on your order form.

- Product code and name
- Quantity and price
- Shipping address
- Billing address

### ◆ Shipment

\*Products are shipped by FedEx, DHL or UPS.

\*In-stock products will be shipped within 1-3days.

\*ADS(Analytical Data Sheet) and SDS(Safety Data Sheet) are sent with products.

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If you need any assistance, please feel free to contact us by E-mail, contact form on our website or phone call.

TEL No. : +81 82-231-0540

(Business Hour : 9:00a.m.-12:00a.m. 1:00p.m.-5:30p.m.Japan Time(GMT+9), Monday to Friday)

## Important Notice

### ◆ Product price

\*We review product prices as needed. Prices and other product information are subject to change without notice. Please check our website for the latest information on products.

### ◆ Product information

\*To reflect the latest information of product, we may change product information without prior notice

### ◆ Specifications

\*To secure safety and/or quality of product, we may change product packaging or its specification without prior notice

### ◆ Returns and Complaints

\*We will not accept returns of purchased products unless we are responsible. In addition, we will not accept returns in any case if the product has been opened.

\*We will not accept any complaints more than one month after receiving date, so please make sure to confirm the product immediately after receiving.

## ◆Conditions on use

\*All products on our website are for research use only. They cannot be used directly for pharmaceuticals and food additives.

## ◆Reagent Safety

\*Our website or product label displays Japanese legal and regulatory information, such as the Poisonous and Deleterious Substances Control Law and the Fire Service Law, and hazard information where possible. However, there are still many reagents for which we may not have sufficient knowledge or information. We do not guarantee that the reagents are nonhazardous if there are no displays on our website. Regardless of whether displayed or not, please handle all products with care.